



Lucy's Doggy Day Care and Spa Boarding, Grooming & Interactive Daycare Agreement

Owner's Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone (\_\_\_\_) \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_

Mobile#1 (\_\_\_\_) \_\_\_\_\_ Mobile#2 (\_\_\_\_) \_\_\_\_\_ E-mail \_\_\_\_\_  
(If you wish to receive updates special events & promotions, etc.)

**Emergency Contact** (someone other than yourself or spouse)

Contact Name \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

Lucy's Doggy Day Care and Spa will ONLY release your dog to the listed person(s) with proper I.D.: \_\_\_\_\_

**Name of First Dog:** \_\_\_\_\_ Breed: \_\_\_\_\_  
Weight: \_\_\_\_\_ Color: \_\_\_\_\_ Birth Date: \_\_\_\_\_

**Name of Second Dog:** \_\_\_\_\_ Breed: \_\_\_\_\_  
Weight: \_\_\_\_\_ Color: \_\_\_\_\_ Birth Date: \_\_\_\_\_

**Name of Third Dog:** \_\_\_\_\_ Breed: \_\_\_\_\_  
Weight: \_\_\_\_\_ Color: \_\_\_\_\_ Birth Date: \_\_\_\_\_

Please circle one of the following: **Dogs over 8 months old must be neutered or spayed to participate in Interactive Day Care.**

<b>DOG 1</b>	Spayed Female	Neutered Male	Unaltered, under 8 months old	Unaltered, over 8 months
<b>DOG 2</b>	Spayed Female	Neutered Male	Unaltered, under 8 months old	Unaltered, over 8 months
<b>DOG 3</b>	Spayed Female	Neutered Male	Unaltered, under 8 months old	Unaltered, over 8 months

**Medical information**

Veterinarian Clinic: \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

**Vaccination Protocol:** We require documentation of Rabies and Distemper /Parvovirus every year or 3 years (depending on the vaccines your veterinarian administers), bordetella annually and we highly recommend the bivalent canine influenza vaccine (H3N2&H3N8) annually. Any expired vaccination must be administered 5 days in advance of boarding/daycare or grooming. Lucy's does not accept home administered vaccines, hand written vaccines, sticker/checkmark booklets and require all vaccinations to be administered by a licensed veterinarian listed on a printed invoice.

**Diet:** Type of Food \_\_\_\_\_ Amount per dog: \_\_\_\_\_ Frequency: \_\_\_\_\_

- Should your dog run out of their own food while boarding, may we feed house food? (Additional cost: \$5 per day/dog) **Yes or No**
- Should your dog skip consecutive meals; may we add canned EN? (No extra charge) **Yes or No**
- If you have more than one dog staying in the same kennel, for safety reasons, do they need to be separated when feeding? **Yes or No**
- For the safety and concern of all dogs we do not feed raw diets.

**Medications:** Does your dog(s) have any special needs or medications? No \_\_\_\_ Yes \_\_\_\_ If Yes, please list and explain

\_\_\_\_\_  
\_\_\_\_\_

## BACKGROUND QUESTIONNAIRE

LUCY'S DOGGY DAY CARE AND SPA strives to provide a safe, fun environment for your dog. **Please take the time to help us better know your dog.**

- Has your dog boarded or participated in day care before? No \_\_\_ Yes \_\_\_
- Do you take your dog to the dog park? No \_\_\_ Yes \_\_\_ How often? \_\_\_\_\_
- Will your dog chew their bedding, blanket or a wooden framed base for the bed? No \_\_\_ Yes \_\_\_
- Is your dog a fence/gate jumper-climber, digger, or an escape artist? Has your dog ever jumped/climbed a fence? No \_\_\_ Yes \_\_\_ If yes, please explain the specifics: \_\_\_\_\_

- Does your dog like to eat gravel, rocks or dirt? No \_\_\_ Yes \_\_\_
- Is your dog an indoor dog? No \_\_\_ Yes \_\_\_ Does your dog have sensitive paw pads? No \_\_\_ Yes \_\_\_
- Does your dog indulge in self-mutilation or will they chew? No \_\_\_ Yes \_\_\_ Please explain: \_\_\_\_\_

### **How does your dog behave during a bath?**

Wildly Active \_\_\_ Active \_\_\_ Poised/Confident \_\_\_ Reserved \_\_\_ Withdrawn/Nervous \_\_\_ Snappy \_\_\_\_\_

### **In a stress situation (being around strangers or unfamiliar dogs, left alone, confinement) how does dog react?**

Wildly Active \_\_\_ Active \_\_\_ Poised/Confident \_\_\_ Reserved \_\_\_ Withdrawn/Nervous \_\_\_ Snappy \_\_\_\_\_

**Has your dog ever been involved in an altercation with another dog?** No \_\_\_ Yes \_\_\_ Describe the incident(s) \_\_\_\_\_

**Has your dog ever bitten a person or another dog?** No \_\_\_ Yes \_\_\_ If yes, what were the circumstances? \_\_\_\_\_

Is your dog aggressive with food or treats with people or other dogs? \_\_\_\_\_

In past, has any situation arose with your dog(s) where food or treats were involved? \_\_\_\_\_

Is there anything else you would like us to know about your dog's behavior? \_\_\_\_\_

### **HEALTH CONCERNS**

Seizures: No \_\_\_ Yes \_\_\_ If yes, please explain and note date of last seizure \_\_\_\_\_

Heart Disease: No \_\_\_ Yes \_\_\_ If yes, please explain \_\_\_\_\_

Poor Vision: No \_\_\_ Yes \_\_\_ If yes, please explain \_\_\_\_\_

Deaf: No \_\_\_ Yes \_\_\_ If yes, please explain \_\_\_\_\_

Any Injuries: No \_\_\_ Yes \_\_\_ If yes, please explain \_\_\_\_\_

Allergies: No \_\_\_ Yes \_\_\_ If yes, please explain \_\_\_\_\_

Kidney Disease: No \_\_\_ Yes \_\_\_ If yes, please explain \_\_\_\_\_

Liver Disease: No \_\_\_ Yes \_\_\_ If yes, please explain \_\_\_\_\_

\*NOTE: Due to our primary concern with each dog's health and safety, we recommend dogs with and not limited to the following health conditions board with a veterinary hospital for specialized care: seizures, diabetes, kennel cough/respiratory infection, pneumonia, papilloma's, conjunctivitis, history of strokes, intestinal parasites, incontinence and dogs currently undergoing chemotherapy. I understand that Lucy's Doggy Daycare & Spa reserves the right to keep any dog out of interactive daycare due to health reason that may not be listed. \* Initial: \_\_\_\_\_

Is there anything else you would like us to know about your dog's Health? No \_\_\_ Yes \_\_\_ If yes, please explain \_\_\_\_\_

## **Lucy's Doggy Day Care and Spa Boarding & Interactive Daycare Agreement**

- I authorize LUCY'S DOGGY DAY CARE AND SPA to allow my dog(s) to engage in social play with other dogs. In doing so, I understand my dog(s) may become injured by interacting with other dogs. I also understand that LUCY'S DOGGY DAY CARE AND SPA has evaluated the personalities of all dogs engaged in play, will supervise the playtimes, and will use reasonable care to ensure that no injuries result. However, in the event that an injury does occur to my dog(s)

during group play, I agree to hold LUCY'S DOGGY DAY CARE AND SPA harmless from damages resulting from such injury. **I agree to pay all veterinary charges required to properly treat my dog(s) for such injury.** Initial: \_\_\_\_\_

▪ I understand that due to the excessive running and playing outdoors and on the gravel, my dog's paws/pads may be sensitive & tender as a result from worn pads. If your dog is an indoor dog, please communicate this so we can watch for sensitive pads. Initial: \_\_\_\_\_

▪ All dogs are boarded, trained or otherwise cared for by LUCY'S DOGGY DAY CARE AND SPA, without liability on its part for loss or damage by or from disease, death, running away, theft, fire or injury to persons, other dogs, or property by or to said dog(s), or other unavoidable causes, due diligence and care having been exercised. Initial: \_\_\_\_\_

▪ I understand that all dogs at LUCY'S DOGGY DAY CARE AND SPA are vaccinated and healthy, but that there are viruses (e.g., colds, Bordetella, Conjunctivitis and Papilloma Virus) that cannot be fully vaccinated against and that in a social setting such as day care, my dog may be exposed to such. Initial: \_\_\_\_\_

▪ Daycare/boarding charges are still applicable even if the dogs are not participating in interactive daycare to include dogs that have been pulled for diarrhea, vomiting, sore pads, "behavior time outs" or any other reason, for the session or for 24 hours. Initial: \_\_\_\_\_

▪ If your dog requires medical attention while in the care of LUCY'S DOGGY DAY CARE AND SPA, **you agree to be solely responsible for the payment of all medical bills** for your dog and you release LUCY'S DOGGY DAY CARE AND SPA, its officers and employees from any and all responsibility for, or claims, damages, debts, resulting from such medical care, including but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital. Initial: \_\_\_\_\_

▪ Any dogs showing signs of extreme lethargy or signs of heat stress will be taken to the veterinarian immediately even if we are unable to contact you first. Initial: \_\_\_\_\_

▪ Dogs that are heartworm positive or undergoing heartworm treatment are not permitted for any services. Once the treatment for heartworms is complete, veterinary recommendation is to wait 6 months before testing for heartworms to avoid a false positive. Once your pup is heartworm negative, they are permitted to use services at Lucy's. Initial: \_\_\_\_\_

▪ Dogs susceptible to over-heating, geriatric, have a heart murmur, Cushing's or other medical conditions may be placed on a limited playtime. Initial: \_\_\_\_\_

▪ Non-spayed females that are in Heat or pregnant females are not permitted for any services. Initial: \_\_\_\_\_

▪ LUCY'S DOGGY DAY CARE AND SPA does not permit into Interactive Play any dog whose breed is Pit Bull or Pit Bull mixes; other dogs not permitted include American Staffordshire Terrier, Staffordshire Bull Terrier, American Pit Bull Terrier, American Bull Dog, Shar Pei, Dogo Argentino, Presa Canario, Fila Brasileiro as well as dogs mixed with these breeds. Wolves or Wolf hybrids are not permitted for any services. Initial: \_\_\_\_\_

▪ Puppies must be at least 16 weeks old and finished with their puppy boosters before they can come in for any services. We require 3 distemper/parvo boosters, a current rabies vaccine and an annual bordetella vaccine. Once they receive their last booster there is a 5 day waiting period that starts the day after the last booster is given before they can come join in the fun. Initial: \_\_\_\_\_

▪ To qualify for interactive daycare, eligible dogs are required to be spayed or neutered and temperament tested. (Pups younger than 8-months-old needn't be spayed or neutered.) Dogs not eligible for interactive daycare may still board and will have a minimum of four and up to six 15 minute leash free spacious back yard rotations. Initial: \_\_\_\_\_

▪ During holiday time periods we require notification of cancellation 48 hours prior to your reservation. One night's stay will be charged if notification is not received within this time frame. Initial: \_\_\_\_\_

▪ **There is a \$5 holiday surcharge per dog, per night, for the following dates:** the day before Memorial Day, Memorial Day, July 3<sup>rd</sup>/4<sup>th</sup>, the day before Labor Day, Labor Day, Thanksgiving Eve, Thanksgiving, Christmas Eve, Christmas Day, New Year's Eve and Day. **The quantity stay discount is not valid during holidays.** We do not offer daycare services the day after a holiday. Initial: \_\_\_\_\_

▪ In the event your dog(s) need to be taken to the veterinarian (we typically use our local veterinarians - Traveling Tails (1604 & Thousand Oaks), and Alamo Dog and Cat (Downtown), there is a \$20.00 fee associated per dog. Initial: \_\_\_\_\_

▪ There is a \$5 per day charge when feeding your dog with "house" food (House food is Purina Veterinary Diet EN). Initial: \_\_\_\_\_

▪ We cannot guarantee that toys and orthopedic beds will be kept in the same condition as brought in. For safety reasons, tennis balls and rawhide are NOT permitted. Initial: \_\_\_\_\_

▪ Lucy's is a flea-free environment. If a dog has fleas/ticks, the dog will be given a capstar and bathed at the owner's expense. Initial: \_\_\_\_\_

▪ I certify that my dog(s) is/are current on all vaccinations and is/are to my knowledge in good health. Initial: \_\_\_\_\_

▪ I authorize LUCY'S DOGGY DAYCARE AND SPA to transport my dog(s) in a motor vehicle for purposes such as veterinary visits or for any other such reason if necessary. I understand and agree to the risks associated therewith. Initial: \_\_\_\_\_

▪ I represent that I am the legal owner of said dog(s) and to my knowledge; said dog(s) has not been exposed to Distemper, Rabies, or Parvovirus within the last 30 days. Initial: \_\_\_\_\_

▪ **Our policy regarding Boarding charges is as follows:** A boarding charge applies when a dog stays overnight at LUCY'S DOGGY DAY CARE AND SPA. Although a dog may not stay the second night, a day care fee will be added if the dog is not picked up within *a 28hr period of the initial drop off.* **Late fees** will apply if pet is picked up after closing hours: \$1.00 per minute will be billed. Initial: \_\_\_\_\_

▪ LUCY'S DOGGY DAYCARE & SPA requires a credit card saved on file for all boarding reservations at the time the reservation is made. Payment for half of your pups boarding stay is required at the time of drop off if staying seven or more nights. Initial: \_\_\_\_\_

▪ Please bring medications in a container (preferably in the original bottle). Initial: \_\_\_\_\_

- **Concerning Grooming:** in the event that my pet is matted, I understand there may be an additional de-matting charge. There also may be a wiggle-worm fee for dogs that require additional handling. For the safety and comfort of your dog, Lucy's reserves the right to refuse service if your dog has extreme matting or is extremely hard to handle. **Initial:** \_\_\_\_\_
- In an effort to provide great service for all of our grooming clients, any no shows or appointments cancelled without at least 24 hours' notice will be charged a \$20.00 cancellation fee. **Initial:** \_\_\_\_\_

I HEREBY AGREE TO THE ABOVE AS OWNER OF THE DOG(S).

Signature \_\_\_\_\_ Date \_\_\_\_\_

## **BORDETELLA (Kennel Cough) Agreement**

LUCY'S DOGGY DAY CARE AND SPA follows the American Boarding Kennels Association recommendation requiring the Bordetella (Kennel Cough) vaccination annually. However, vaccinated canines are still susceptible to various strains of the virus. The vaccines for Bordetella only cover a few strains of the virus.

*I understand that although my dog is vaccinated against Bordetella, it is not a guarantee that my dog will not contract some form of the virus and **will not hold LUCY'S DOGGY DAY CARE AND SPA responsible for any veterinary expenses.***

Signature \_\_\_\_\_ Date \_\_\_\_\_

## Helpful Tips

### **Items recommended for overnight boarding:**

- Properly leashed.
- Food: preferred individually bagged per serving, per day, per dog – no glass containers.
- Treats, if desired.
- Medication if needed; please know dosage, frequency, medication name and store in a container
- Toys, if desired. Please limit to two toys.

Note: please arrive no later than 30 minutes until closing, to help acclimate your pup.

**\*\*Lucy's Doggy Daycare & Spa will provide water & food dishes as well as daily-laundered blankets & bedding\*\***

### **Items recommended for daycare:**

- Properly leashed
- Food, if feeding is desired. Preferred individually bagged per serving, per dog – no glass containers
- Medication if needed; please know dosage, frequency, medication name and store in a container

**\*\*Lucy's Doggy Daycare & Spa will provide water & food dishes as well as daily-laundered blankets & bedding\*\***

Grooming Salon is operational Tuesday-Sunday at our Downtown and 1604 locations and Monday – Sunday at our Thousand Oaks location; by appointment

Check-Ins/Outs may take a few extra minutes while "Running the Dogs" in and out of our facility. Lucy's Doggy Daycare & Spa runs our pups in & out from the dog park at approximately 7:30am, 12:00 noon, 3:30pm, & 6:00pm.

**How did you hear about us?** Direct Mailer/Valpack: \_\_\_\_\_ Drove By: \_\_\_\_\_ TV Segment: \_\_\_\_\_ Name of Friend: \_\_\_\_\_

Dog Park: \_\_\_\_\_ Hotel: \_\_\_\_\_ Special Event: \_\_\_\_\_ Saw Van: \_\_\_\_\_ Apt/Loft: \_\_\_\_\_ Specific Rescue Organization: \_\_\_\_\_

Internet: Please specify (Google, Bing, Yelp, Yahoo, Facebook or Other Search Engine) \_\_\_\_\_ Other: \_\_\_\_\_

Billboard: Hwy 35: \_\_\_\_\_ Hwy 1604: \_\_\_\_\_