

Dear Lucy's Family,

In light of the continued developments concerning COVID-19, it is with great sadness and an extreme heavy heart that we are announcing that Lucy's Doggy Daycare & Spa will be temporarily closing all three of our locations as of close of business on March 22nd.

Please know we did not come to this decision lightly. Lucy's has always prided ourselves on our commitment to the safety and well-being of both our two- and four-legged clients and our amazing associates. Based on the recent orders, advisories of the federal, state and local government authorities, along with the unknowns regarding COVID-19, we are confident this precautionary measure will help us continue to ensure that commitment.

In an effort to give as much lead time as possible for our clients to prepare for alternative care, we will continue to accommodate all interactive daycare reservations, walk-ins, current boarding and grooming reservations up until March 22nd.

If You Currently Have A Pup At Lucys:

Please make arrangements to pick up your pup no later than 6pm on Sunday, March 22nd.

If You Are Unable To Pick Up Your Pup By Close of Business on Sunday, March 22nd:

All remaining boarding pups in our care will be safely transferred to our 1604 location and checked into a luxury suite at no upcharge. We will have a team on-site to assist in taking care of your pups until you are able to safely arrange pick up at our 1604 location.

We will personally call all clients with pups in our care past March 22nd. In the event that we are unable to reach you, please know your pups will be taken great care of with lots of love by our committed staff. Please note during the post March 22nd time period we will NOT be offering interactive play for the pups boarding. Pups will be taken out individually a minimum of 4 and up to 6 times per day for potty breaks and associate loving.

If You Have An Upcoming Grooming Reservation After Sunday, March 22nd:

Our reservation team will be contacting you via e-mail or phone call to communicate your reservation.

The length of this temporary closure is dependent on governmental guidance. We ask you to please continue to follow us on our social media and newsletters so that we may continue to keep you updated on our anticipated re-opening date. <https://www.facebook.com/LucysDoggyDaycare/>.

We know how many clients and staff truly rely on Lucy's and we greatly appreciate your patience and loyalty during this unprecedented time. It has been our true pleasure to care for your four legged family members for the past 15 years and we can't wait to serve you in the near future. We truly consider you, your pups and our associates as family! Please don't hesitate to reach out to me directly should you have any questions or concerns via e-mail @ Max@lucysdoggydaycare.com or directly on my cell @ 210-288-9597.

Max Golman
Owner/Lucy's Dad